

Camilo Monsalve

PRODUCT DESIGNER · B2B & OPERATIONAL PLATFORMS

Barcelona, Spain · open to hybrid here or fully remote across the EU
camilomonsalveru@gmail.com · +34 638 154 796 · linkedin.com/in/camilo-monsalve-acevedo · camilomonsalvedesign.com

Product designer for B2B and operational platforms. Three years designing enterprise workflows — currently insurance operations for **AXA Partners**, within a team of ten designers — after four years leading delivery operations across four countries. **I design for the people who have to make the process work, because I spent four years being one of them.**

EXPERIENCE

PRODUCT DESIGN

SEP 2025 — NOW

UX/UI Designer

Amaris Consulting · client: AXA Partners · Barcelona

- Redesign complex internal B2B workflows for insurance operations teams, on a platform whose flows reach close to ten markets.
- Design scalable solutions for different user roles and operational contexts, as part of a ten-designer team.
- Simplify high-friction processes, reducing the time operational teams need to complete a task.
- Improve usability and consistency across the platform, working closely with product and stakeholders.

SEP 2024 — SEP 2025

UX/UI Designer

ByteTheQuiz · Barcelona

- Designed 60% of the product's flows and screens.
- Redesigned gameplay flows and interaction patterns; improved mobile usability and responsive design.
- Optimised onboarding and built the first design system components.
- Worked with a design team of up to five people across three markets.

2023 — 2025
FREELANCE

Freelance Product / UX Designer

Barcelona and remote

- **KPMG India** (Apr – Aug 2024) — enterprise digital experiences; translated business requirements into user flows, prototypes and tested designs; Agile collaboration, user research and testing.
- **Clicomnia** (Mar – May 2025) — B2C product design on client projects routed through the agency.
- **Perfect Woman, Castelldefels** (May – Oct 2023) — end-to-end design of a platform for selling and booking aesthetic treatments: research, interviews, user journey, flows, wireframing, prototyping and testing.

DELIVERY & OPERATIONS

MAR 2024 — AUG 2025

Junior Project Manager

Enzyme · now Strategic Platform · Barcelona

- Planned, ran and closed digital projects within agreed scope, budget and deadlines.
- Coordinated multidisciplinary teams, managed delivery risk and assured the quality of deliverables.
- Learned what happens to a design once engineering estimates, scope and deadlines come into play.

AUG 2019 — APR 2023

Operations Team Leader, then Vigilance Obligations Analyst

Paack · package delivery · Barcelona

- Led logistics operations teams across four countries — the UK, Italy, Portugal and northern Spain.
- Analysed logistics protocols and implemented operational changes on the ground.
- Tested features on the package delivery web app, working daily with warehouse, IT, data, people and outsourcing stakeholders.

CAPABILITIES

CORE

Product design · UX/UI design · B2B & enterprise platforms · Operational workflows · Design systems

METHOD

UX research · Qualitative research · User flows · Wireframing · Prototyping · Usability testing · Agile

TOOLS

Figma · Jira · Salesforce · Looker · Qlik

EDUCATION

UX/UI Design Bootcamp — Ironhack, Barcelona · Feb–Jul 2023
Logistics — SEAS, Estudios Superiores Abiertos · 2018

LANGUAGES

Spanish native · **Catalan** native
English C1, full professional · **Italian** A2